# Bicillin L-A (penicillin G benzathine injectable suspension) Class II - Retail-Level Recall CUSTOMER CARE TALK TRACK

**Background Information:** NCQA made an update to their standard requesting communication be sent to members and prescribers affected by any recall classified as a Class II by the FDA except for wholesale level recalls. Communication is being sent to members and prescribers of NCQA delegated clients to inform them of the limited recall. **The distributor is not requiring any action on the part of consumers for these recalls.**

**This recall affects:**

|  |  |  |
| --- | --- | --- |
| **Product** | **NDC** | **Lot # Exp. Date** |
| **Bicillin® L-A (penicillin G benzathine injectable suspension) 1,200,000 units/2 mL** | **60793-0701-10**  **(Carton)** | **GL2954 exp. 01/31/2027**  **HP6222 exp. 01/31/2027**  **HP6228 exp. 10/31/2027**  **HP6232 exp. 09/30/2027**  **HR9967 exp. 05/31/2027**  **HJ3235 exp. 09/30/2026**  **LT5190 exp. 09/30/2027** |
| **60793-0701-02**  **(Syringe)** |
| **Bicillin® L-A (penicillin G benzathine injectable suspension) 2,400,000 units/4 mL** | **60793-0702-10**  **(Carton)** | **GT2598 exp. 09/30/2026**  **GT2599 exp. 09/30/2026**  **HR9969 exp. 04/30/2027**  **HK2909 exp. 02/28/2027**  **HR9984 exp. 08/31/2027** |
| **60793-0702-04**  **(Syringe)** |

**Customer Care Talk Track:**

\*\* Please ensure to disposition all recall calls to code “**1116**” \*\*

|  |  |  |
| --- | --- | --- |
| **Q#** | **Question** | **Answer** |
| **1** | **Why did I receive a recall notice?** | Our records indicate that you may have recently received a prescription for a product affected by a limited recall from your retail pharmacy.  For more information, call the distributor listed on the letter or visit their website. You may also call the United States Food and Drug Administration (FDA) toll-free at 1‑888‑INFO-FDA (1‑888-463-6332) or visit [www.fda.gov](http://www.fda.gov). |
| **2** | **May I return the rest of the recalled product that I have?** | The distributor is not requiring any action on the part of consumers for these recalls. |
| **3** | **Should I stop using the recalled product?** | Please contact your prescriber with any questions or concerns about this recall or your use of the product. |

Additional Information:

Event Details

**Event ID:**

97220

**Voluntary / Mandated:**

Voluntary: Firm initiated

**Product Type:**

Drugs

**Initial Firm Notification of Consignee or Public:**

Letter

**Status:**

Ongoing

**Distribution Pattern:**

Nationwide in the USA

**Recalling Firm:**

Pfizer Inc.  
235 East 42nd Street  
New York, NY 10017-5703  
United States

**Press Release URL(s):**

Press Release Not Issued For This Recall

**Recall Initiation Date:**

7/10/2025

**Center Classification Date:**

7/30/2025

**Date Terminated:**

N/A

**\*N/A -***Not Available*

Product Details

| **#** | **Product Description** | **Recall Number** | **Classification** | **Code Information** | **Product Quantity** | **Reason for Recall** |
| --- | --- | --- | --- | --- | --- | --- |
| 1 | Bicillin L-A (penicllin G benzathine injectable suspension), 1,200,000 units per 2 mL, 2 mL-vial, Rx Only, Distributed by Pfizer Inc., New York, NY 10001. Made in Austria, Carton NDC - 60793-701-10, Syringe NDC - 60793-701-02 | D-0544-2025 | Class II | Lots: HJ3235, Exp 09/30/26; GL2954, HP6222, Exp, 01/31/27; HR9967, Exp 05/31/27; HP6232, LT5190,Exp 09/30/27; HP6228, Exp 10/31/27; | 50,855 2 mL vials | CGMP Deviations; particulates identified during visual inspection |
| 2 | Bicillin L-A (penicillin G benzathine injectable suspension), 2,400,000 units per 4 mL, 4ml-vial, Rx Only, Distributed by Pfizer Inc., New York, NY 10001, Made in Austria, Carton NDC- 60793-702-10 , Syringe NDC-60793-702-04 | D-0545-2025 | Class II | Lots GT2598, GT2599, Exp 09/30/26; HK2909, Exp 02/28/27; HR9969, Exp 04/30/27; HR9984, Exp 08/31/27. | 19,279 vials | CGMP Deviations; particulates identified during visual inspection |

Update History

**There is no history available for products in this event**

[Top of the Document](#_top)

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